



# Best Practice Review of Whole School Approach (WSA)

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#### This review and evaluation undertook the following steps:

- A review and summary of the literature associated with WSA to Emotional Wellbeing and Mental Health (EWMH)
- Process mapping of how WSA is being developed as part of Mental Health Support Teams (MHSTs)\* across South-East and East of England
- Insight into the impact of an effective WSA on pupil mental health and wellbeing
- Analysis of how the impact of WSA work with MHSTs is currently measured
- 5 Analysis of the nature and impact of WSA work delivered with MHSTs

The development of MHSTs in schools is a core component of the Government's 2017 Green Paper (Department of Health, Department for Education 2017).

#### Based on three main functions:

- Evidence-based interventions (mildmoderate mental health issues)
- Supporting the schools to develop their WSA
- Help CYP get the right support and stay in education







#### **Literature Review**

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#### **Prevention**



Work to develop a whole school approach is a multicomponent process of change management

#### Identification



Early support in school



#### External specialist referral



The Whole School
Approach to mental
health in schools aims to
provide a progressive
universal approach



Applied Research Collaboration Kent, Surrey and Sussex



#### **Literature Review**

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An ethos and environment that promotes respect and values diversity:

Taking policy to delivery is critical in "walking the talk"

Targeted support and appropriate referral:

Identification should start early in schools

Working with parents and carers:

Families and schools can support each other, and schools need to work inclusively with their values and attitudes

Curriculum, teaching Ethos and environment Targeted Student Hoddns Leadership and management that promotes emotional health Statk ner and wellbeing **Identifying** needs

Identifying needs and monitoring impact of interventions:

Impact of WSA to EWMH should be measured

Curriculum, teaching, and learning to promote resilience and support social and emotional learning:

Effective implementation is significant

Enabling student voice to

influence decisions:

Improving sense of belonging and connection can improve wellbeing and behaviour

Staff development to support their own wellbeing and that of students:

Staff members' own wellbeing needs to be addressed







## **Pupil Voice**

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 We focused on pupils in Years 5 and 8



 Five schools responded, each from across South and South East of England **4 Primary** 

1 Secondary

 Each had multiple pupil groups, giving 30 recorded images to analyse from a combined total of 266 pupils





The activity itself centred on a short body map' activity



### **Pupil Voice**

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## **Ethos**

- Personal relationships most groups commented on teachers, pastoral staff or friends
- Primary schools focused more on objects (e.g. worry boxes, buddy benches, and wellbeing pets)

### Curriculum

- Bullying, school pressures and loneliness have a negative impact
- Coping mechanisms include friendships, and some found mindfulness and wellbeing pets useful

# Targeted support

- Lack of trust in help-seeking behaviours worries about school telling parents, having no private space, or pupils not being believed
- If pupils experienced a trusting relationship with staff, this was viewed as a source of support

# Staff development

 Need for confidence in having early conversations about mental health – particularly important to addressing issues around lack of trust (cited as barriers to help-seeking behaviours)





Kent Surrey Sussex Academic Health Science Network Charlie Waller

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### Analysis of data gathered at the end of Q3 and Q4:

- Completed by MHSTs, as well as individual schools in the MHSTs for their educational setting
- Ratings received for 22 MHSTs (including one Wave 4 team) and 28 schools (a mixture of primary and secondary from 9 MHSTs)
- Targeted mental health support and supportive senior leadership were generally rated highly in both subgroups
- Engagement of school governors and collection/use of data for mental health purposes were generally rated low, among both MHST and school ratings

End of Q3 analysis:
A series of openended questions
about WSA

End of Q4 analysis:
17 standardised
ratings about
different aspects
of WSA







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# Key themes

- Regular communication, induction, and information sharing are key to building stakeholder engagement
- Importance of gaining an understanding of the school environment

 Quality is hugely dependent on the relationship between individual members of the MHSTs and the school setting (We have) weekly meetings with the pastoral and safeguarding teams. All teams have an intensive and robust induction process.







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### Main focuses

- Upskilling stakeholders in relation to mental health
- Targeted work with selected pupils appeared to be a major focus
- Overriding sense of understanding the work to be done with WSA
   enthusiasm for engaging with schools, while recognising that practice was highly variable
- Systemic data collection and use of data to inform mental health practice was variable
- Monitoring impact was generally more limited and did not take standardised form - needs developing









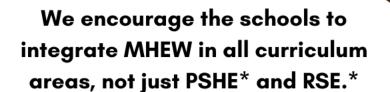
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## **Main focuses**

Key feedback from school staff is around lack of supervision regarding mental health support.





We work closely with many senior leaders, but not all schools are fully engaged.

Working with schools to identify appropriate referrals... has been done through sharing appropriate case criteria and creating resources to capture child voice.

Evaluation forms from workshops, training, and webinars provided. Reviewing the online Healthy School Check regularly.





# Staff Interviews: What did staff say?

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- Sampled MHSTs from four different models, namely those set up within an Education service, a Health service, an integrated Health & Education service, and a Voluntary & Community service
- Focus on Trailblazer, Wave 1 and Wave 2 of the national roll out across the South-East and East of England
- School staff were recruited from select flagship schools (Primary and Secondary) including specialist schools
- Areas represented by the interviews:

11 areas represented in the South-East

total of 29 participants

8 areas represented in the East

MHST
practitioners
with day-to-day
responsibilities
in schools











# Interview Findings: What did staff say?

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#### Overall enthusiasm from schools

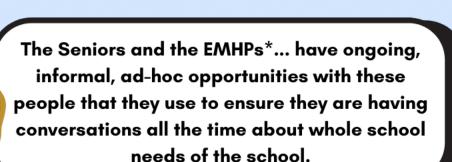
School leads were consistent in recording an overall positive response to the potential and actual contribution of the MHSTs

### Selecting the starting point

MHST engagement requires professional credibility and a non-judgemental attitude regarding the local context of each school

Starting small in establishing relationship

Schools needed to prepared to be 'vulnerable' about where they needed support Previously we've always
struggled with the various
services... they're always so
busy. To have specific support
for a child's mental health, which
is a pretty broad spectrum, is
amazing.









# Interview Findings: What did staff say?

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#### **Key interview findings:**

#### Balancing targeted interventions and WSA

Uncertainties about WSA development, Multiple pressures from schools and MHSTs to focus on targeted early intervention

#### Data, measurement and evidence

Significant gap in measuring change, with some progress in engaging with data collection to support WSA activity

#### Achieving system change

Questions around mental health within school culture and a disconnection between work on mental health and behaviour in schools

Of the 8 principles of the WSA, we're having the most impact in targeted support. For example, we've done a lot of work with our referral form.

Since we've been part of the MHST team, we've got expertise to give us a clear idea of what can be done in certain situations for young people.







# Conclusions and Recommendations

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#### The key elements of best practice found in the current review are:

#### **Key strengths:**

- MHST staff are providing something different to schools' previous experience with mental health support
- Contributing schools were enthusiastic about MHST impact
- A valuable quality of MHSTs was an increasing sense of integration between education and health services
- Senior leadership was reported to be consistently strong in its commitment to the development of WSA

#### **Foundations for Success:**

Effective groundwork to build relationships

Programmatic approach to supporting staff professional development

Tailored approach to supporting staff wellbeing

Integration of mental health resources in the curriculum

Engagement of multiple stakeholders

Systematic and routine collection and analysis of data on WSA

Partnership work with other services





#### Conclusions and **Recommendations**

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- Maintain a sustainable funding commitment to MHSTs
- Provide guidance for staff to develop a thorough and rich understanding of school policies, procedures, and practices





- Prioritise the establishment of mechanisms 3 for engaging multiple stakeholders
- Systematically gather and collate evidence of the WSA profile







# Conclusions and Recommendations

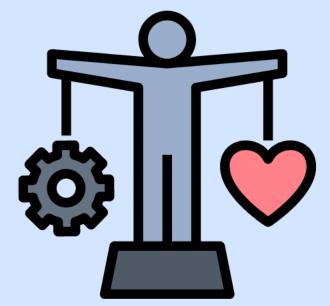
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Address the challenge of balancing clinical interventions with wider WSA goals of creating a strengths-based school environment that promotes wellbeing

Enhance workforce development regarding WSA for MHST leadership, school Senior Mental Health Leads (SMHLs), and all clinical and educational staff members



7 Undertake a substantive programme of implementation work

