



National Priorities Programme for Adult Social Care and Social work

Making Implementation Happen through Capacity and Capability Building

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ARC KSS Research Week

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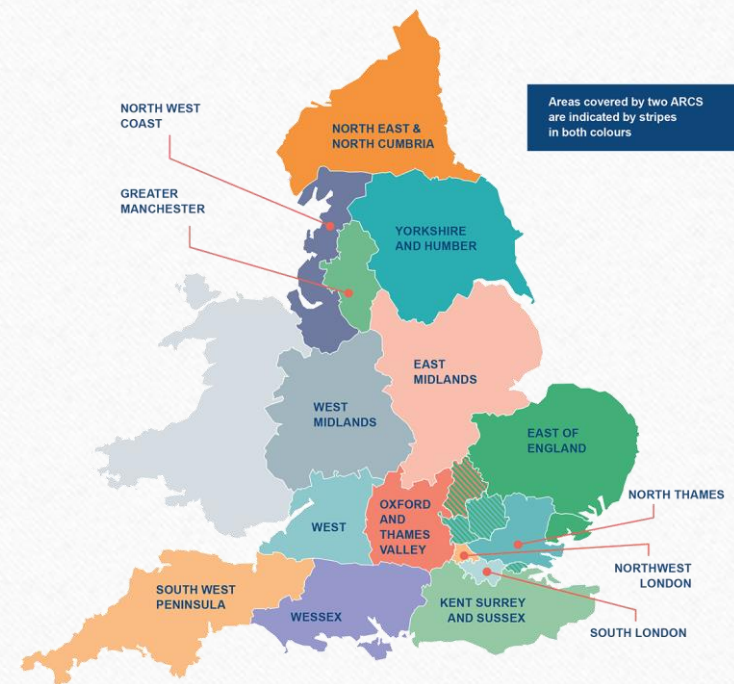
National Priorities Programme for Adult Social Care and Social Work

Aim: Support the implementation of evidence-based (evaluated) service change at national level in **adult social care and social work (ASCSW)** ...

.... as identified by care users and carers, practitioners, researchers, and the wider public.

Funding from NIHR over five years

- ARC Kent, Surrey and Sussex (lead)
- ARC Oxford and Thames Valley
- ARC East of England
- ARC West
- ARC West Midlands
- ARC North East and North Cumbria
- ARC North Thames
- ARC South London
- ARC North West Coast



Wellbeing in care homes: Implementation of (outcomes-based) care planning

Lead ARC: KSS (Kent, Surrey and Sussex)

Objectives: To inform the further development of quality of life approaches towards care planning (CP) in older adult care homes, by identifying and classifying existing CP approaches, and understanding the perspectives of the sector towards its implementation

Activities:

- Scoping review of CP interventions in care homes
- Consultation- interviews with relevant stakeholders about CP barriers and facilitators
- Developing a framework to understand what person centred care planning entails
- **Extension plans** Consensus process with stakeholders about implementation of best practice in CP; Small pilot and process evaluation of specific social care related quality of life measures

Digital technologies to support social wellbeing of community dwelling adults in receipt of social care and their carers (DiTSoW)

Lead ARC: EE (East of England)

Objectives: To map and explore the implementation of digital technologies (DT) that contribute to social well-being for community dwelling adults engaged with adult social care and social work services

Activities:

- Scoping review
- Perceptions study: interviews with commissioners, tech providers and older adults about DT value and adoption
- Impact: Two world cafe events-to develop and co-produce best practice guidelines and recommendations about how to adopt DTs that work for service users and deliver service user social well-being outcomes
- **Extension plans:** continue to strengthen the developed guidance, based on the existing evidence, and develop methods to evaluate its initial impact.

Integrating social care in response to intimate partner violence and abuse: Supporting the adult and child victim (VISTA)

Lead ARC: NENC (North East and North Cumbria)

Objectives: To move forward the agenda of service integration, with a focus on the family, to evaluate innovative models of practice which seek to respond to the needs of both adult and children impacted by intimate partner violence and abuse (IPVA)

Activities

- Systematic review exploring experiences and attitudes of various stakeholders around best ways of responding to the needs of parents and their children who are victims/survivors of IPVA
- Practice mapping - survey to identify innovative practice models, with interviews conducted across the 4 sites:
- **Extension plans:** co-produce best practice recommendations and toolkit to help responding to the needs of child and adult victim/survivors of IPVA in diverse social care and social work areas; piloting the toolkit and evaluating it in a selected number of number of local authorities across the participating ARCs.

Strengths based approaches: Implementation of person-centred community-based support services (PCCBSS) within health care and lessons for social care

Lead ARC: NWC (North West Coast)

Objectives: To examine the implementation of person centred community based services, including modifications made as result of the pandemic

Activities:

- Review of PCCBSS documents and materials across 3 case studies
- Interviews with service providers and users to explore further implementation of PCCBSS, including barriers and facilitators

Extension plans: Co-design best practice recommendations and a toolkit that consider how the PCCBSSs are implemented and what the lessons are for adult social care. Piloting the evidence-based toolkit (which incorporates key recommendations for relevant organisations and stakeholders involved in delivering person-centred care), with other similar sites.

Strengths based approaches: Community-led support (CLS) approaches across social care and lessons for implementation

Lead ARCs: WM (West Midlands) and SL (South London)

Objectives: To evaluate CLS as an approach to implementing strengths-based practice within the wider system.

Activities:

- Review of CLS documents and materials
- Case studies: Interviews to explore leadership, culture change, co-production and use of data to support more effective implementation
- Process evaluation in three sites (interviews, focus groups) to explore perceptions of effectiveness
- Statistics analysis - comparing CLS and non-CLS sites, looking at differences in process and service outcomes
- **Extension plans:** Longitudinal exploration of what progress has been made in relation to strengthening leadership, culture and co-production in case study sites, evaluate how sites which are new to CLS are engaging with these approaches, and undertake focused work undertake focused work within on community hubs

Cross-cutting Public and Community Involvement, Engagement and Participation (PCIEP)

Lead ARC: WM (West Midlands)

- Supported specific projects within the NPP
- National group of 15 people with lived experience established
- An evaluation of PCIEP across the NPP - interviews with researchers across all NPP projects and with public contributors about ways to best ensure PCIEP impact
- Logging PCIEP - template and process for all NPP projects to record and report on PCIEP activity created and agreed.
- **Extension plans:** co-create recommendations on how PCIEP can meaningfully and effectively support implementation and increase research impact within adult social care and social work research; Consensus building activities that relate for instance, to the inclusion of people who are less listened to/marginalised in social care research. Share the findings in a report/webinar
- Continue to provide guidance for all NPP projects in relation to PCIEP, and support further engagement central Strategic Lived Experience Group on PCIEP related activity (i.e. chairing arrangements TBC)

National Priority Programme for Adult Social Care and Social Work Publications

Waterman C, Toma M, Jackson C, Miller R, Changing Culture not just Process: Community Led Support in Action, The Journal of Integrated Care 2024, under review, report available at <https://www.ndti.org.uk/assets/files/Culture-not-Process-NDTI-Evaluation-May-2024.pdf>

Christian DL, Berzins K, Weldon JC, Toma M, Gabbay M, Watkins C, Forder J. Connected communities | Learning lessons from person-centred community-based support services implementation. NIHR Open Res 2023, 3:66 doi.org/10.3310/nihropenres

Taylor, J, Smith, N, Prato, L, Damant, J, Jasim, S, Toma M, Hamashima, Y, McLeod, H, Towers, AM, Keemink, J, Nwolise, C, Giebel, C, Fitzpatrick, R. Care Planning Interventions for Care Home Residents: A Scoping Review. Journal of Long-Term Care 2023, doi. 10.31389/jltc.223.

Caroline Jackson. (2023). Should I Get Involved in Social Care Research? "Just Go For It!". ARC West Midlands News. https://warwick.ac.uk/fac/sci/med/about/centres/arc-wm/news-events/blog/arc_wm_newsblog_2023-01-27.pdf

Chloe Waterman, Jill Manthorpe. (2022). Did it make a difference? Uses of the James Lind Alliance Adult Social Work research priorities partnership report. Policy Institute at King's NIHR Policy Research Unit in Health and Social Care Workforce.

Toma M, Keemink J, Forder J, Developing consensus about the implementation priorities for Adult Social care and Social Work, 2021, Available at: <https://arc-kss.nihr.ac.uk/document-download/141-national-priorities-programme-prioritisation-report-20211008/file>

Mayrhofer A, McGovern R, Alderson H, Kaner E, Toma M, Forder J, Jackson C, Miller R, Olive P, Mansuri N, Gabbay M, Akeju K, A systematic review of qualitative studies exploring service providers' and practitioners' experiences and attitudes of responding to parents and their children who are victims/survivors or perpetrators of Intimate Partner Violence and Abuse (IPVA). https://www.crd.york.ac.uk/prospero/display_record.php?RecordID=319157, Journal of Interpersonal Violence 2024, in press

National Priority Programme for Adult Social Care and Social Work Publications *continued*

Prato L, Tingle A, Giebel C, Toma M, Waterman C, Almack K, Forder J. The value of online privacy and safety in supporting digital engagement in social care provision amongst older adults: a qualitative study, *Technology and Society* 2024, under review

Mayrhofer A, Toma M, Alderson H, Kaner E, Forder J, Jackson C, Miller R, Olive P, Mansur N, Gabbay M, Akeju K, McGovern R. Domestic violence and abuse: Understanding the implementation of family safeguarding through the lens of Normalisation Process Theory, *The Journal of Family Violence*, under review

Mayrhofer A, Toma M, Alderson H, Kaner E, Forder J, Jackson C, Miller R, Olive P, Mansur N, Gabbay M, Akeju K, McGovern R. Domestic violence and abuse: A systems approach to implementing family safeguarding. *British Journal of Social Work*, under review

Smith, N, Taylor, J, Prato, L, Damant, J, Jasim, S, Toma M, Hamashima, Y, McLeod, H, Towers, AM, Keemink, J, Nwolise, C, Giebel, C, Fitzpatrick, R. Care planning in older adult care homes: A qualitative study of care staff experience and views, *International Journal of Care and Caring*, under review

Taylor, J, Smith, N, Prato, L, Damant, J, Jasim, S, Toma M, Hamashima, Y, McLeod, H, Towers, AM, Keemink, J, Nwolise, C, Giebel, C, Fitzpatrick, R. Developing a set of key principles for care planning within older adult care homes: study protocol for a modified Delphi survey. *BMJ Open*, under review

Jonathan E. Prunty, Jinbao Zhang, Madalina Toma, Robin Miller, Julien Forder, Effect of strengths-based care: Community Led Support, *Journal of Health Economics*, under review

Laura Prato, Alison Tingle, Clarissa Giebel, Madalina Toma, Chloe Waterman, Kathryn Almack, Julian Forder. The value of online privacy and safety in supporting digital engagement in social care provision amongst older adults: a qualitative study. *Technology in Society*, under review

Damant, J, Toma M, Hamashima, Y, Taylor, J, Prato, L, McLeod, H, Towers, AM, Keemink, J, Nwolise, C, Giebel, C, Smith, N, Barriers and Facilitators towards the implementation of person centred care planning in care home settings. An exploratory study, *Journal of Age and Aging*, to be submitted.

Strategic approach to capacity building across ARC programmes in social care



Reflections...

- ❖ How to develop ASCSW research capacity and capability building programmes, *meaningfully, consistently and sustainably*?
- ❖ How to coordinate smaller and larger contributions made by different organisations and programmes to maximise the overall impact and overcome duplication and fragmentation? Can the barriers of different mandates, skill-sets, timescales and pressures of different organisations be addressed through working *more strategically and collectively*?
- ❖ How should we go about *measuring the effectiveness* of capacity/capability building efforts, given the increased focus on measurable outcomes and greater impact?



Prof Julien Forder
(21 Apr 1969 - 28 Jul 2024)

